

The Jazzware Hosted CAS Solution Advantage



**Brand
Approved**



**Experienced
Team**



**Future
Proofing**

More than Just Call Accounting

The Jazzware hosted CAS solution has all the advanced features expected in a call accounting system including costing calls, posting charges to the property management system, calling activity reporting and analytics. But Jazzware surpasses other call accounting systems by providing:

- Centralized management of multiple properties
- Web based access and application administration through a multi-language user interface
- Multi-channel system alerting for wake-up and emergency calls
- Proactive telephone fraud alerting by duration, by charge or by country
- Centralized monitoring of your property by our Jazzware NOC team and
- Smooth upgrades adding new features with every release

We're Experts

Our experienced team members have an average tenure of 10 years in hospitality technology and have been on the edge of leading technology transitions including cloud services. Our product is backed by 24/7 support.

Certified

Jazzware products and services, deployed in over 1M rooms in 62 countries, have been trusted standards for leading hotel brands for over 20 years.

- ✓ **Certified** partners with all the major PBX brands
- ✓ **Certified** partners with all the major PMS brands
- ✓ **Certified** by all the major hospitality brands

The Guest Centric Experience

Jazzware personalizes the guest experience based on guest information from the property management system. Jazzware will automatically:

- Assign guest centric bill plans for phone charges based on guest type, group code or vip status

And, with our PBX telemanagement interface or HSIA APIs:

- Configure voicemail prompts and wake-up systems to the guest's preferred language
- Assign the phone class of service based on guest payment method restrictions
- Schedule bulk wake-up calls based on room number range, group code or Jazzware distribution list
- Provide guest centric bill plan options for HSIA charges based on loyalty tier

Vendor Agnostic Architecture

Jazzware is recognized as the system of choice for its best in breed integrations. Jazzware:

- Accommodates Cloud, Premise and Hybrid Systems
- Can be used with or without a property management system
- Provides selective interface upgrades as new innovative technologies emerge
- Facilitates easy transitions to other systems including cloud pbx
- Is extensible to include:
 - PBX and voicemail provisioning
 - HSIA authentication
 - Minibar
 - IOT and more

Innovation

Our Jazzware platform continues to break new ground with innovative ways to service the guest and improve operational efficiency. In 2019, Jazzware advancements will enable the property to:

- Eliminate the property's wake-up printer and allow the staff to view, search and export wake-up calling activity from our web portal
- Receive automated phone alerts on any phone number for missed wake-up calls or emergency calls

Also, coming in early 2020, our Jazzware Mobile Application will allow staff access to our most valued provisioning features.

Interface Cost Savings

Reduce the number of interfaces to the property management system from 3 to 1 by using Jazzware as the middleware between the property management system and the PBX for SMDR, PBX telemanagement and voicemail management.

Staff Productivity Improvements

Reduce the amount of time the staff spend on simple tasks by taking advantage of our PBX telemanagement interface and our Jazzware portal to schedule and manage group wake-up calls, change room status, or apply minibar charges in bulk.

Secure and Reliable

Jazzware is a highly available and resilient system with local and geo redundancy. Our Linux-based Edge ESB safely and securely routes messages locally then encrypts and transmits them to the hospitality cloud to further enable Jazzware hospitality features.

For more information, visit us online at www.jazzware.com

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