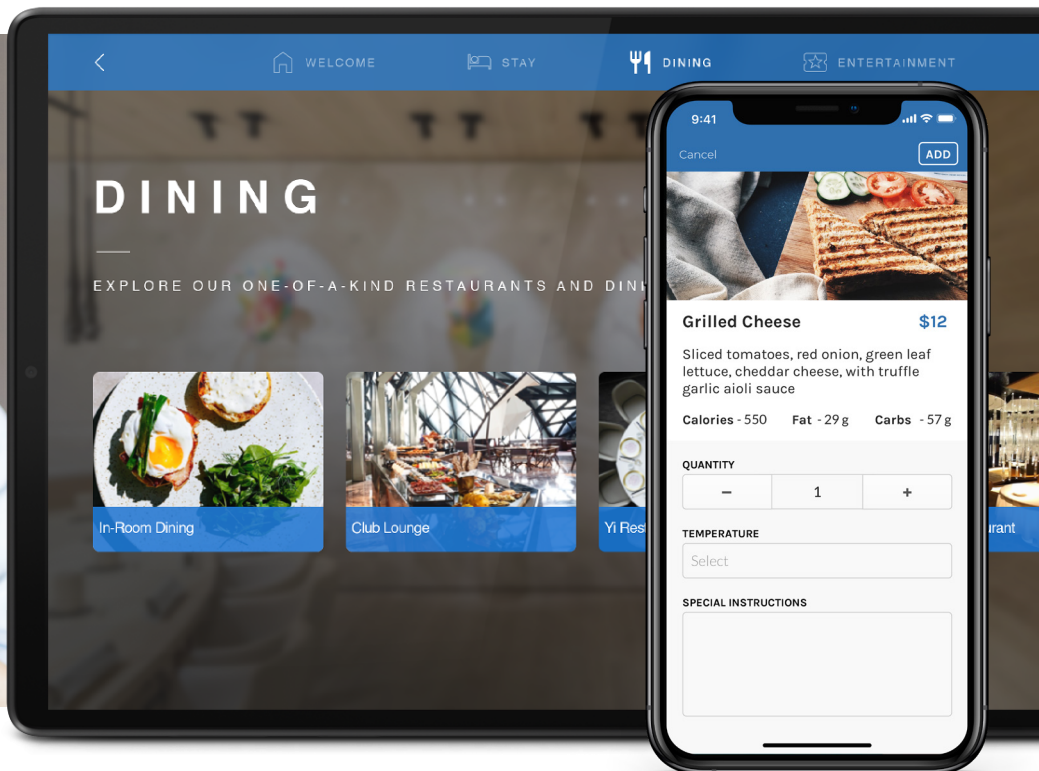




Enable a Contactless Dining Experience

# Mobile & In-Room Dining



## Overview

Streamline guest dining experiences while reducing unnecessary touchpoints and eliminating hard-to-sanitize print collateral. With mobile and in-room contactless dining technology, guests can place orders directly from digital menus featuring items from your property's restaurants and bars. Once guests place their order, service requests are sent directly to staff, automating the process and enabling touchless delivery while tracking metrics like fulfillment times and average ticket size.

- 1 Guest places order
- 2 Order routes through property systems
- 3 Orders are fulfilled and delivered by staff
- 4 Order history can be found in POS, PMS, and guest folio

## For Your Guests

- Order room service via In-Room Tablet or Mobile App
- Contactless delivery to anywhere on the property
- Track order status
- Orders history added to the guest folio

## For Your Staff

- Easily manage food and beverage imagery and descriptions
- Leverage upselling and forced modifiers to increase revenue
- Monitor and track order volume and fulfillment times
- Capture analytics on popular items and sales

## Simplify & Automate Dining Processes Property-Wide

Make real-time imagery and description changes through the platform's Content Management System. Integrations with your property's technology stack—including PMS and food and beverage POS—ensure seamless order routing, payment, and fulfillment.