







At McLaren Technologies, we have developed fluide, a market-leading HSIA solution that is already being used by a number of hotels, councils, convention centres, conference venues, airports, hospitals and railway stations across Australia and Asia Pacific.







A Platform Evolution



- 100s of properties installed globally, across McLaren product suite
- Proven project management methodologies around delivering large and complex brand applications
- Full Service Post Account Management and (365x24x7) **Proactive, Ongoing Support**
- Scalable, Centralized Platform
- Full customization available
- SaaS Community Development Model Latest and Greatest
- Quarterly Development Release Cycles Disciplined Approach
- Redundant, Tested and Secure: Cloud Hosted Solution
- **Expertise** in delivering, installing and supporting integrations
- Multi-Million Dollar **Profitable** Company
- Specialist in MICE Wi-Fi Management Solutions
- Solutions tailored to Health Care, Aged Care, Government and Education.

Differentiators





Fluide Customers and Business Partners





















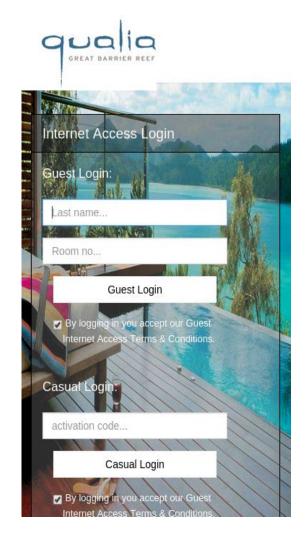




A Better Online Experience for You



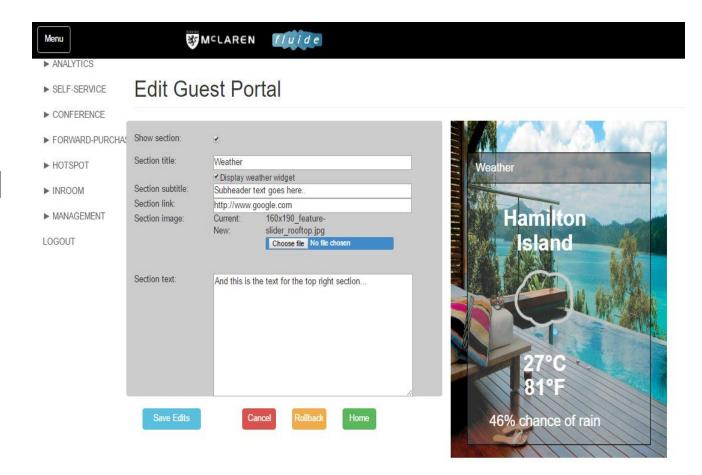
Own the look and feel of your guest internet experience on laptop, tablet and mobile.



A Better Online Experience for You



Easily update and edit your guest portal



Nomadix Internet Access Gateways





The solution includes a Nomadix gateway and **McLaren's fluide** web portal controlling bandwidth management, data usage, access times and all aspects of the user's internet experience.

Nomadix Internet Access Gateways







- Mid-range bandwidth management gateway
- For small to medium sized venues
- Up to 500 device users
- Fast authentication and secure access control
- Flexible billing options and seamless integration
- Bandwidth management

Nomadix Internet Access Gateways



AG5900



- High performance, scalable access
- Offers high user count and great throughput speed
- Bandwidth conservation and management
- Accommodated evolving usage patterns
- Advanced security for network protection



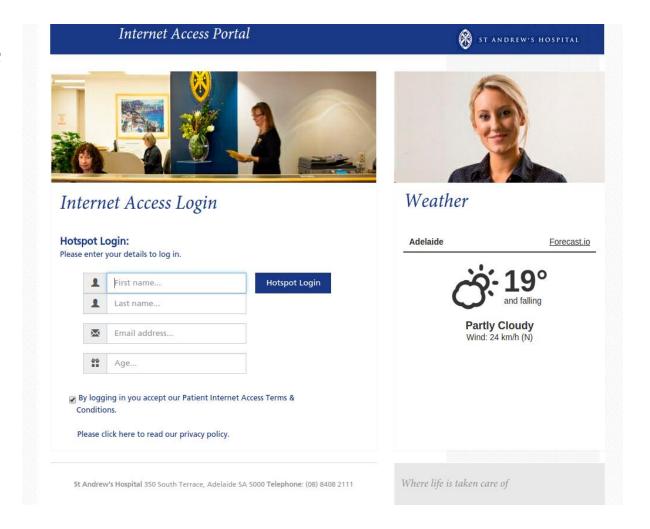


- Gain visibility; understand and control traffic on your hotel's network by prioritizing applications
- Troubleshoot and resolve end-user connection problems faster
- Facilitate proactive network management through easy-to-read graphs and alerts
- Maximize ROI control overall network costs, mitigate rebates and ensure return visits
- Prevent network failure
- Meet or exceed service level agreements (SLAs) and brand standards
- Minimize DMCA violations by limiting or blocking peer-to-peer (P2P) usage

Data Collection



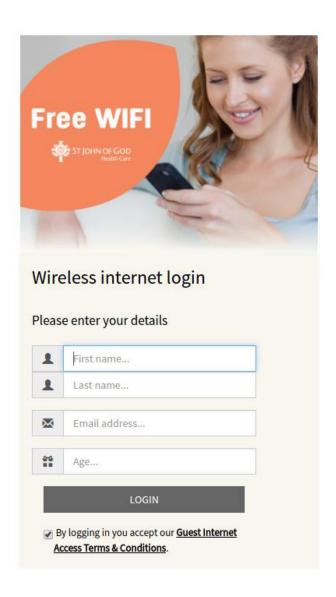
Collect usable marketing data in return for free internet access



A Better Online Experience for your Users



- Guest/Patient Visitor Internet access
- Powerful branded guest portal
- Flexible guest plans
- Multi-device per guest



A Better Online Experience for your Users

Multilingual options













English

简体中文

日本语

Bahasa Indonesia





無料インターネットアクセスをお楽しみください

高速インターネットアクセスを無料でお楽しみいただくには無料のサンズリワーズライフスタイルメンバーシップにご登録がさい!

A Better Online Experience for your Users

Multilingual options





LOGIN AKSES INTERNET

Kami menyediakan akses internet gratis untuk semua tamu. Opsi internet kecepatan tinggi juga tersedia saat login.

Jika butuh bantuan, silakan hubungi Layanan Prioritas melalui telepon kamar hotel Anda.

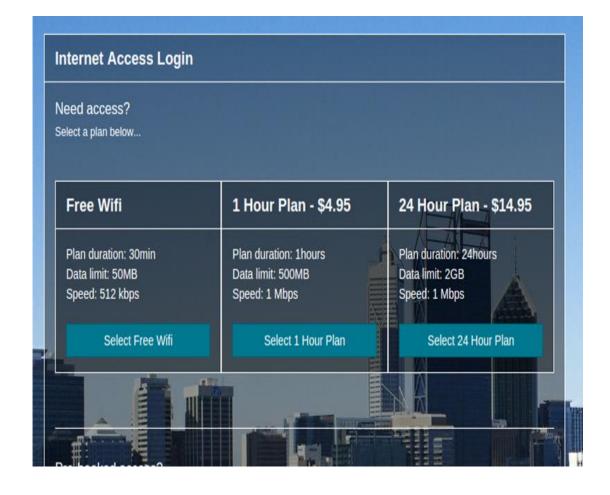


Privasi dan/atau keamanan file yang disampaikan adalah tanggung jawab pengguna dan tidak digaransi atau dijamin. Dengan menggunakan, menerima, menyampaikan, mengirimkan atau menggunakan layanan ini,
Anda mengakui dan menyetujui bahwa Marina Bay Sands (beserta pemasok, vendor, petugas, karyawan dan agennya) tidak bertanggung jawab apa pun, dan dengan demikian dibebaskan dan dilindungi dari, semua klaim, tuntutan, atau tanggung jawab atas segala sesuatu yang terkait dengan melihat, menyampaikan, mencetak atau menyalin materi apa pun, atas penggunaan atau penyalahgunaan atau kecacatan materi, mesin atau peranakat tersebut.

Guest decides what suits them best



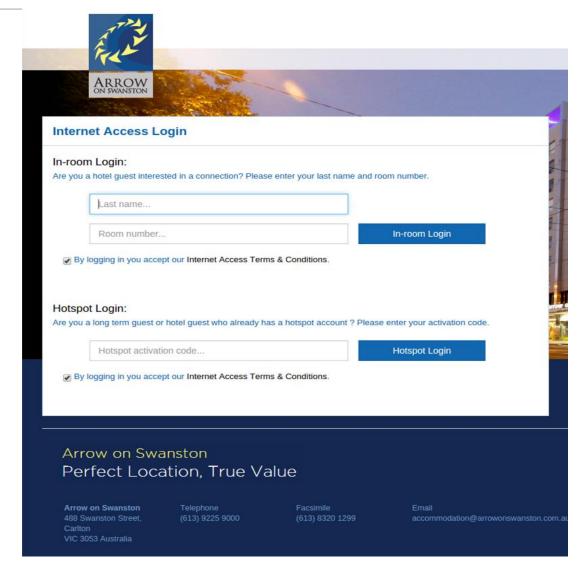
Offer a variety of plans to guests differentiated by time, download, bandwidth and number of devices



Billing options



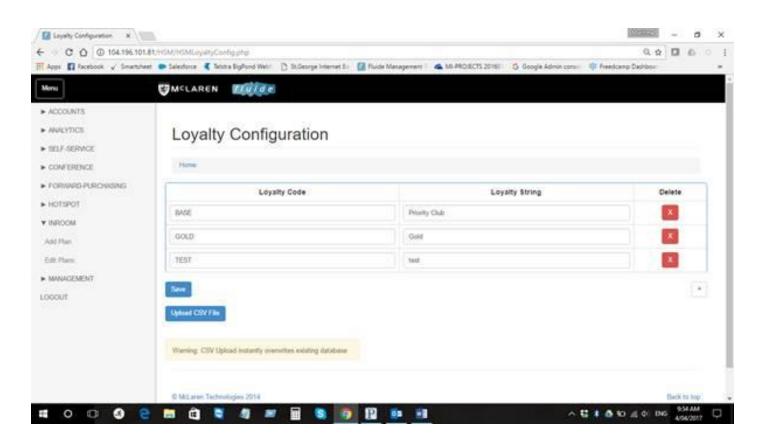
Bill to PMS or via pre-paid Hotspot tickets



Billing options

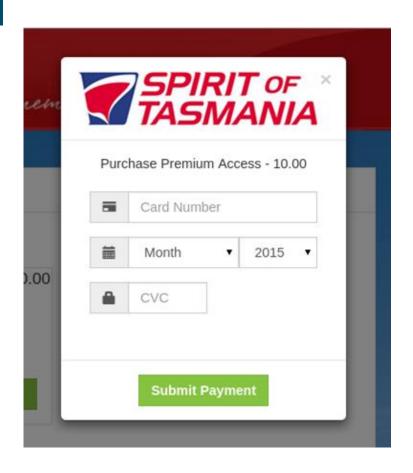


PMS Loyalty Configuration



Billing options



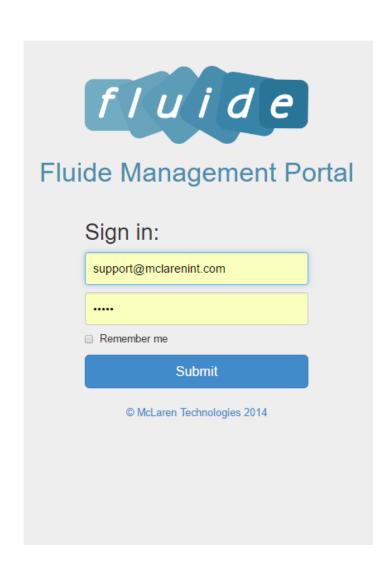




Bill to credit card

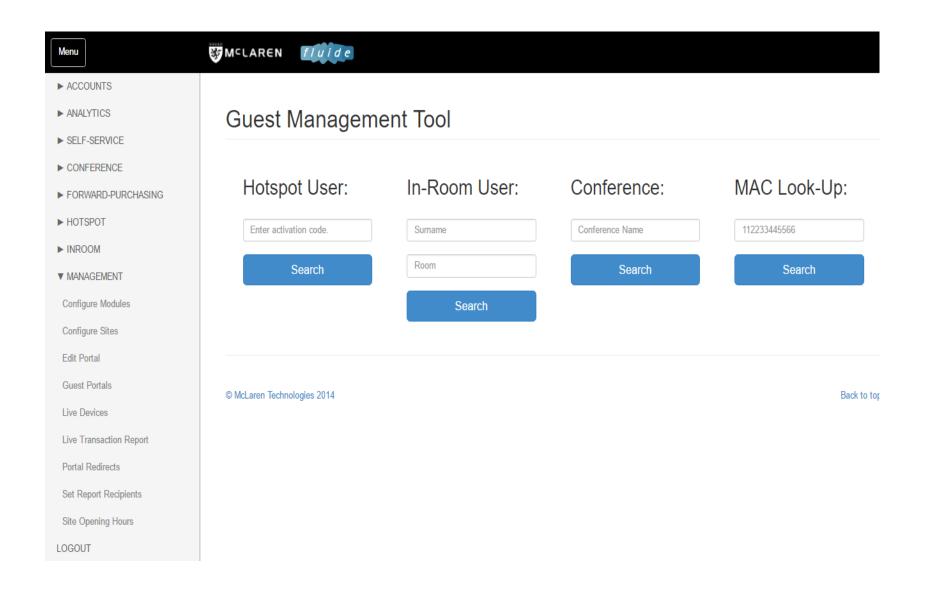
Free click through





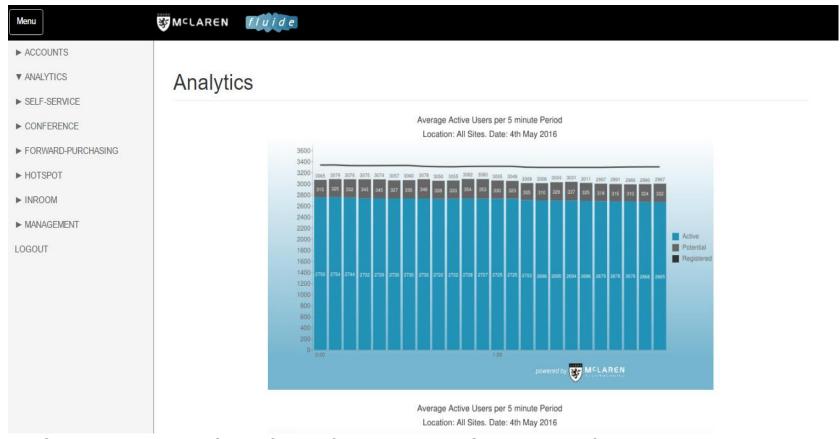
- The fluide platform includes a web-based Management and Reporting Platform to provide comprehensive graphical and numerical data analysis across multiple locations
- Management will receive amazing analytics and reporting across visitor online patterns and behaviours within your network





MCLAREN

Understanding Guest Behaviour

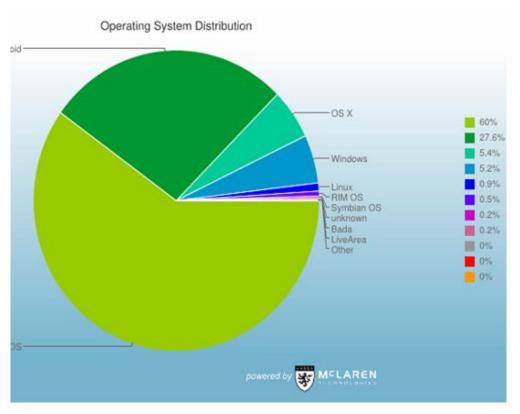


- Average session time & count
- Average total time

- Average data usage
- Average users per timeslot

Understanding Guest Behaviour



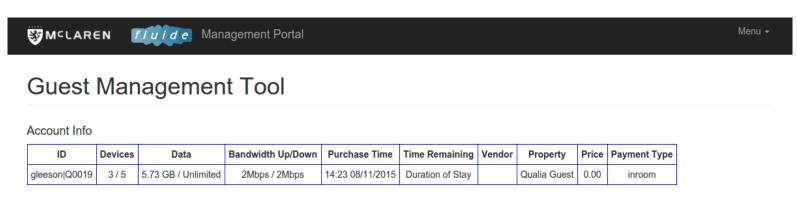


- Number of unique users
- OS distribution
- Browser distribution
- Hardware distribution
- Daily transaction report

Understanding Guest Behaviour



Device Tracking Reports



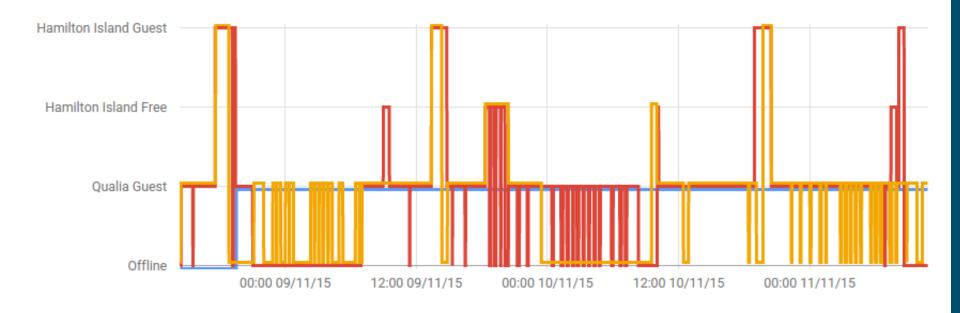
Live Devices

MAC	Location	Login Time	Data	No. of Sessions	Active Minutes	os	Manufacturer	Browser	Delete
00000000000	Hamilton Island Guest	19:32 08/11	0 MB	0	0	iPad	Other	AppleWebKit	х
"	Hamilton Island Free		0 MB	0	0	"			
	Qualia Guest		1.56 GB	1	853	"	"	"	
UOI UUI UZEZI E	Hamilton Island Free	14:28 08/11	19 MB	3	45	iPhone	Apple Inc	Safari	х
	Qualia Guest		1.82 GB	23	1078	"		"	
	Hamilton Island Guest		133 MB	1	129	"		"	
OTTE00002200	Qualia Guest	14:26 08/11	2.15 GB	34	872	iPhone	Apple Inc	Safari	х
	Hamilton Island Guest		42 MB	1	39	"	"	"	
	Hamilton Island Free		5 MB	1	41	"		"	





Device Tracking Reports

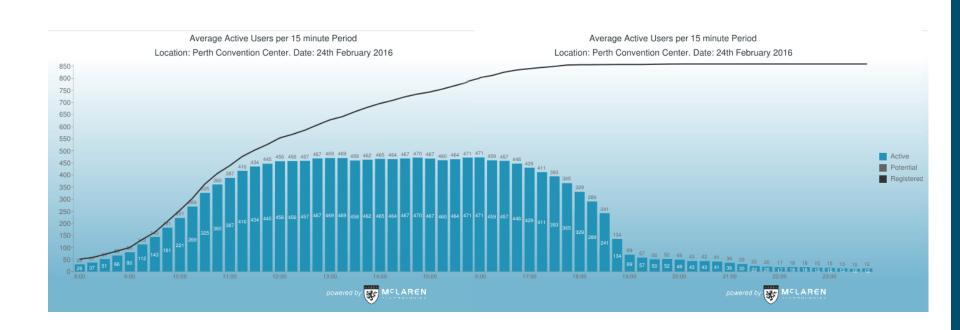






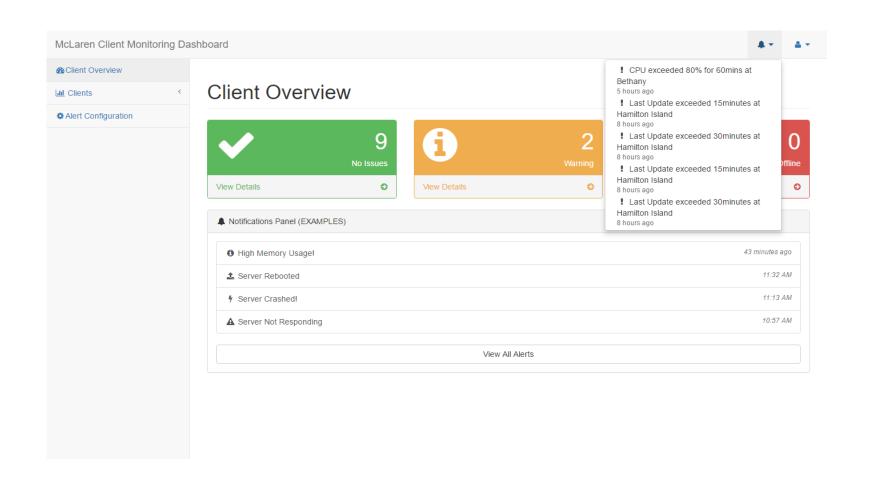


Active Users Reports



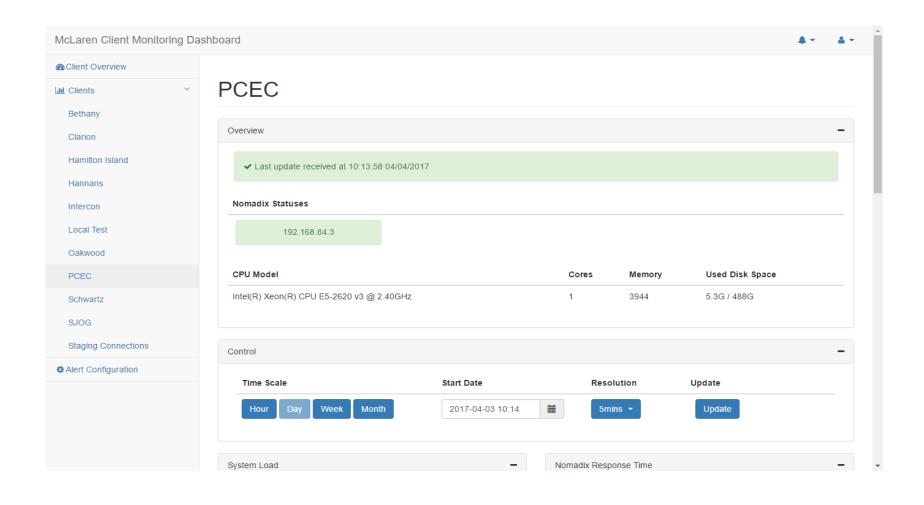
Online Monitoring and Backup





Online Monitoring and Backup

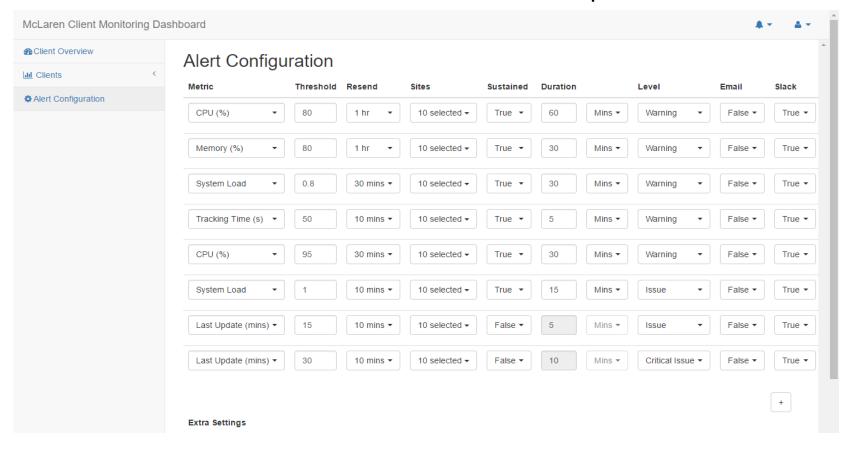




Online Monitoring and Backup



Create alerts for all types of metrics. Create alerts individually or use McLaren defaults. Three levels of severity. Each login will have their own set of alerts tailored to their specific needs.







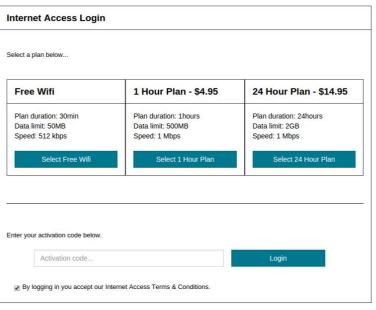
Modules

Conference Module



- Create branded conference portals
- Reporting and analytics per venue/per conference











the place to connect...

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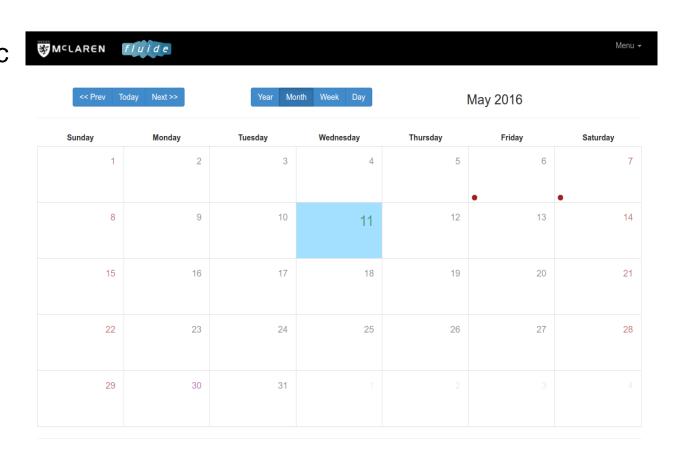


Conference Module

Calendars - Create and Edit



- allocate specific internet access plans to different conference delegates. i.e.
 Attendee, speaker, Exhibitor
- Email access profiles to all attendees in advance

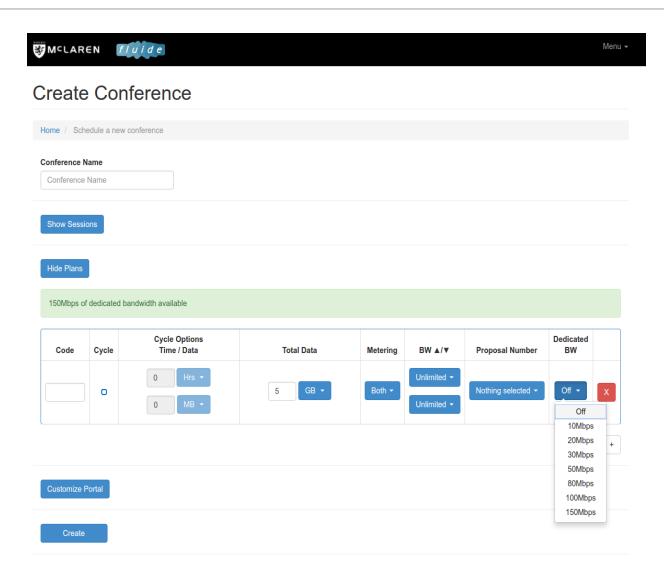


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Conference Module



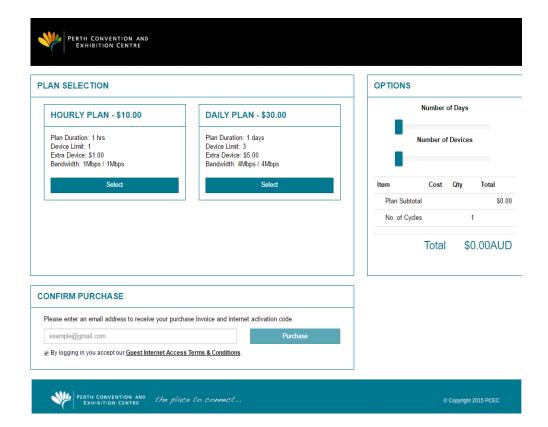




Forward Purchasing Module



A web portal which can be accessed from any public internet terminal. It allows for the advance purchase of Internet access or other items for your venue. Items are paid for by credit card.

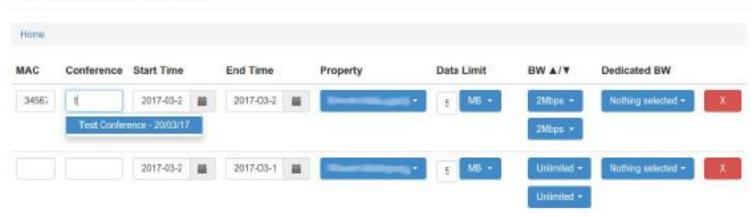


Permanent Device Module



- This module allows for devices without a browser to get access to the Internet.
- Typical applications are EFTPOS machines, routers, Video Conferencing equipment etc.
- The device gets added by MAC address. It can be linked to an existing conference (via predictive search box).
- If linked to a conference, it will have automatic access only during the conference session times.
- If not linked to a conference, a timeslot is configured manually via the Start Time and End Time selectors.
- For multi-site operators, the Property is selected.
- In all cases the device will have data and bandwidth limits configured individually through
- the selectors.
- End Time can be left empty to create a device that never expires.

Permanent Devices



Social Media Module



Login with Facebook, Instagram, Google+ and other Social Media

Allows guests access to a free internet plan by means of a social media account login

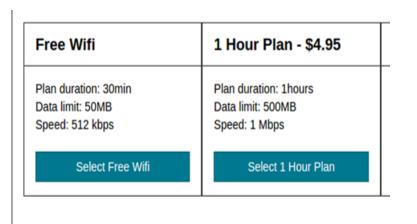
Access can be limited by time, bandwidth and/or volume

Authentication via Social Media acounts login

fluide stores guest data harvested from social media accounts

Guest data is available through fluide Social Media analytics

Guest data is available through daily, or monthly email reports



Get free wifi with your Facebook login:



By logging in you accept our Internet Access Terms & Conditions.



Facebook Module

Data - Basic vs Sensitive



If your app asks for more than than public profile, email and user friends it will require review by Facebook before your app can be used by people other than the app's developers.

Basic Data

public_profile Us
user_friends us
email us
user_about_me us
user_actions.books us
user_actions.fitness us
user_actions.music us
user_actions.news us
user_actions.video us
user_actions
user_actions us
user_actions us
user_actions us
user_birthday us
user_education_history us
user_events us
user_games activity

User_likes
user_hometown
user_location
user_managed_groups
user_photos
user_posts
user_relationships
user_relationship_details
user_religion_politics
user_tagged_places
user_videos
user_website
user_work history

Sensitive Data

read_custom_friendlists
read_insights
read_audience_network_insights
read_page_mailboxes
manage_pages
publish_pages
publish_actions
rsvp_event
pages_show_list
pages_manage_cta
pages_manage_leads
ads_read
ads_management

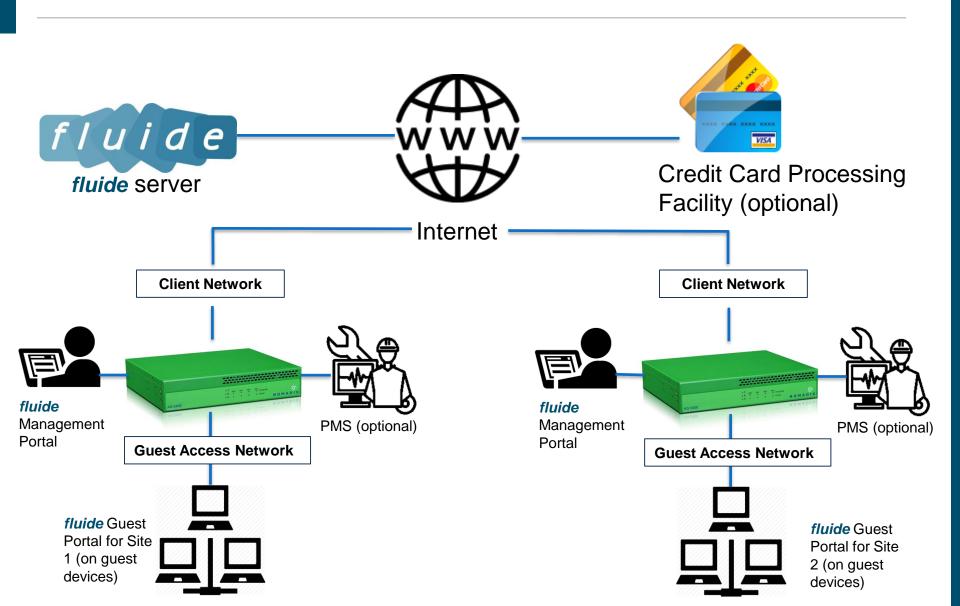




Multi-Site Architecture

Typical Multi-site Architecture – Physical Sites

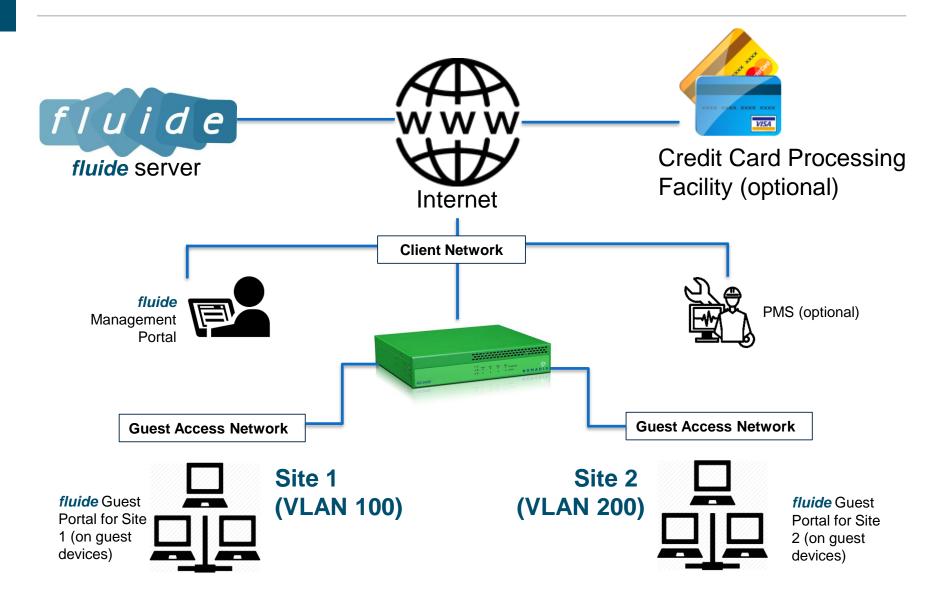




Typical Multi-site Architecture – Virtual Sites



Multiple 'locations' connected to the same Nomadix Gateway, identified by VLAN







Example Pages

Free WiFi at Central Station

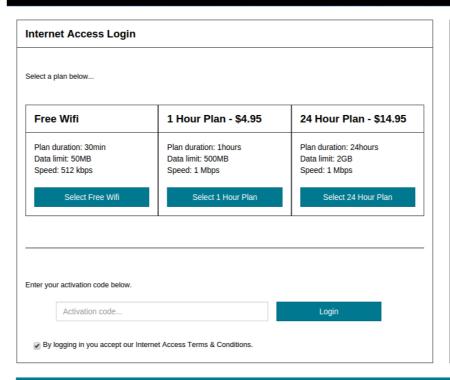




Login Page at PCEC







MEET



Western Australia's only purpose-built event destination offers a range of meeting options from private boardrooms to a 2,500 seat theatre.

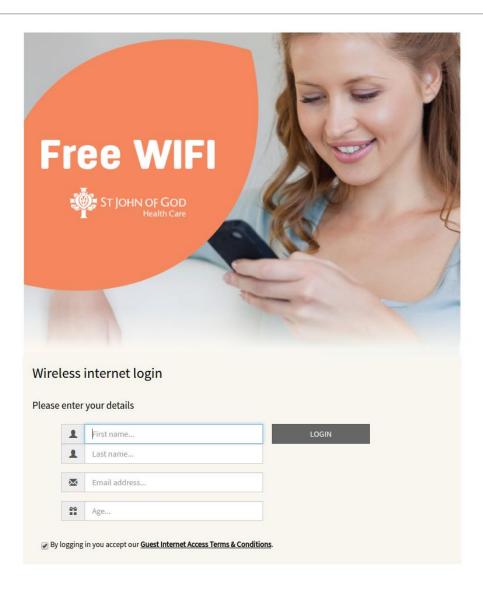
For more





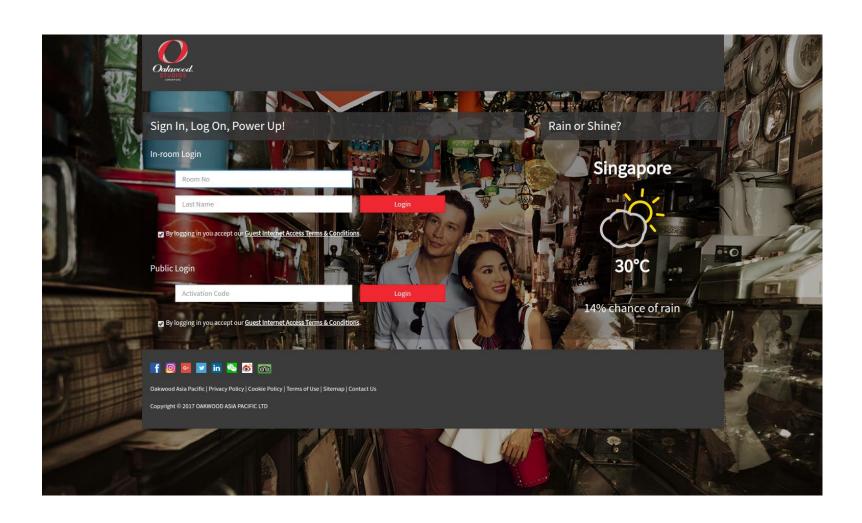
St John of God Healthcare





Oakwood Studio Singapore





Rydges



INTERNET ACCESS LOGIN	BECOME A FAN			
In-room Login:				
Last name	Last name			
Room number	In-room Login	Facebook		
		Please LIKE our Rydges World Square Page		
Hotspot Login:		44 4 4 4 4		
Hotspot activation code	Hotspot Login	Find out about what's happening at Rydges World Square and all the latest local news, updates and promotions		
		For more		
SPHERE RESTAURANT	THE CIDERY BAR & KITCHEN	WEATHER		
Sphere Restaurant	The Cidery Bar & Kitchen	Sydney Forecast.io 26° and rising Overcast Wind: 19 km/h (S)		
Sphere restaurant specialises in modern Italian cuisine. Using only high quality produce, experience the culinary delights of a menu inspired by the likes of the Mediterranean.	The Cidery Bar & Kitchen is our brand new trendy bar with a great outside deck overlooking the World Square area, where you can sit back and relax while sipping a cocktail or enjoying a cold beer.			
For more	For more			

Intercontinental Sydney



