About Us

McLaren Technologies is an innovative and dynamic market leader delivering technology solutions and services to hotels/resorts, healthcare facilities, local councils and other visitor based environments. McLaren delivers a range of "best of breed" products, solutions and services to the world's leading organisations including the InterContinental Hotel Group, Starwood Hotels and Resorts, St John of God Healthcare, Hilton Worldwide, Accor Hospitality, Sydney Trains, Four Seasons, Hyatt Hotels and Resorts, Schwartz Hotel Group and City of Stirling. McLaren is the leader in delivering 100% customer satisfaction, application availability and guaranteed integration with existing systems.
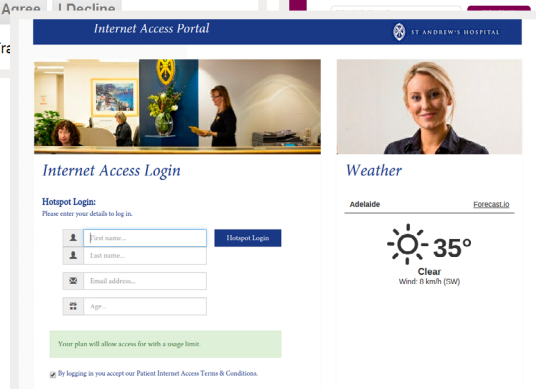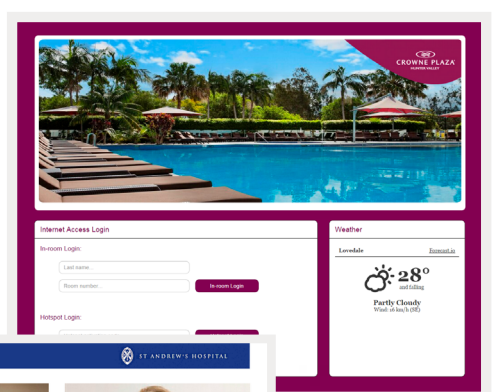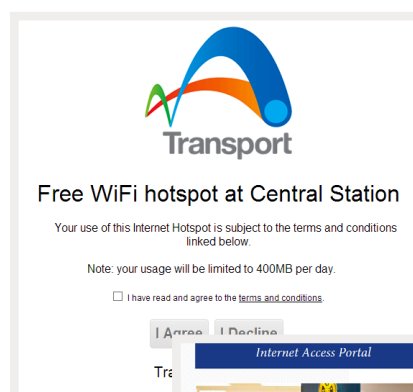
About fluide

fluide

McLaren Technologies is developing technology for the future with innovations in public Internet access solutions. Working in partnership with clients, McLaren Technologies develops flexible Customised portals that further enhance and manage the guest experience. The McLaren solution includes a Nomadix gateway and McLaren's fluide web portal controlling bandwidth management, data usage, access times and all aspects of the user's Internet experience. The fluide platform also includes a web-based Management and Reporting Platform to provide comprehensive graphical and numerical data analysis across multiple locations.

NOMADIX®

A DOCOMO interTouch wholly-owned subsidiary

McLAREN
TECHNOLOGIES

AG 5900

AG 2400

Transport

Free WiFi hotspot at Central Station

Your use of this Internet Hotspot is subject to the terms and conditions linked below.

Note: your usage will be limited to 400MB per day.

☐ I have read and agree to the terms and conditions.

I Agree   I Decline

CROWNE PLAZA

Internet Access Login

In-room Login:
Last name:
Room number: In-room Login

Hotspot Login:

Weather

Lovedale   Forecast.io

☀ 28°
and falling

Partly Cloudy
Wind: 16 km/h (SE)

Internet Access Portal   ST ANDREW'S HOSPITAL

Internet Access Login

Hotspot Login:
Please enter your details to log in.

👤 First name...
👤 Last name...   Hotspot Login
✉ Email address...
▦ Age...

Weather

Adelaide   Forecast.io

☀ 35°
Clear
Wind: 8 km/h (SW)

Your plan will allow access for with a usage limit:

☑ By logging in you accept our Patient Internet Access Terms & Conditions.

fluide Solutions

fluide HOSPITALITY | **fluide** a AGED CARE | **fluide** C COUNCILS | **fluide** e EDUCATION | **fluide** H HEALTH | **fluide** P PUBLIC | **fluide** F FESTIVAL

fluide Internet provides:

- **Guest/Patient/Visitor Internet access**
- **Powerful Branded Guest Portal**
- **CMS Driven Portal Design Tool**
  - Add/Edit location
  - Modify Portal 'look and feel'
- **Conference Module**
  - Plans for delegate Levels (Attendee, Speaker, Exhibitor)
  - Send pre-conference user Profiles via email
  - Create Branded Conference Portals
  - Reporting/Analytics (per venue/per conference)

- **Guest Data Collection**
- **Guest Authentication**
- **Guest Payment**
- **Hotspot Function**
- **Multi-location**
- **Flexible Guest Plans**
- **Multi-device per Guest**
- **Reporting and Analytics**
- **Device Tracking Module**
  - Track devices across locations/properties
  - Report and Analyze device data across locations/properties
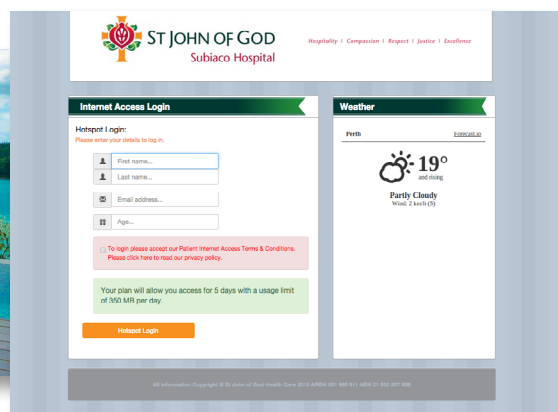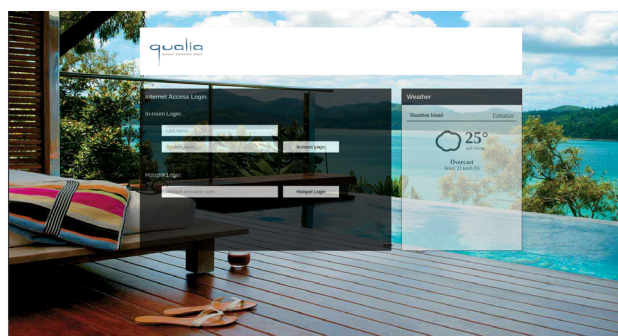
Web based Management Interface

- **Account functions**
  - Add account
  - Delete account
  - Change password

- **General functions**
  - Troubleshooting
  - Edit allowed terminals

- **Hotspot functions**
  - Create hotspot ticket
  - Add plans
  - Edit plans

- **Analytics functions**
  - Edit report schedules
  - Create ad-hoc report

- **In-room functions**
  - Add plans
  - Edit plans

- **Powerful troubleshooting tool**
  - Recent usage and delete account or per device
  - Display total usage and individual device usage

fluide Solutions

Profiles defined by

- Location
- Time
- Data volume

- Bandwidth
- Time of day
- Day of week

- Guest loyalty level
- Guest location
- Service Times

Advanced analytics / Live Reports / Scheduled Reports – per user/per day

- Average session time
- Average session count
- Average total time
- Average data usage

- Average users per timeslot
- Number of unique users
- OS distribution
- Browser distribution

- Hardware distribution
- Daily Transaction Report
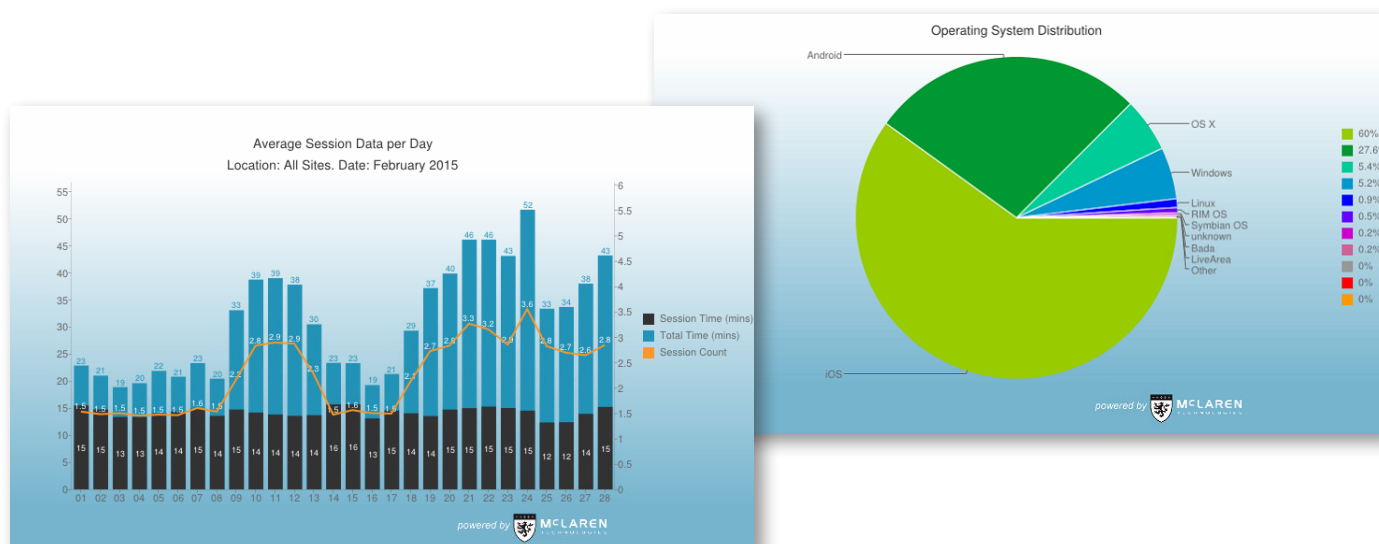
AG 2400

A next-generation Internet access gateway that extends a wired or Wi-Fi network to create a public Internet access network. Designed for smaller locations, such as hotels with fewer than 150 rooms, the AG 2400 supports up to 200 simultaneous mobile devices. The AG2400 Provides full PMS Interface capabilities.

AG 5900

The AG 5900 is a next generation, high-performance Internet access gateway that enables the creation of a public Internet access network. Designed with scalability in mind to accommodate medium to large sized venues — from hotels to airports to stadiums and convention centers — the AG 5900 features the flexibility to support from 500 up to 8,000 simultaneous devices, and up to tens of thousands of devices when using our clustering feature. With a throughput of 1.5 gigabits per second, the AG 5900 can meet growing bandwidth demands while keeping Internet traffic flowing.

ALLOC8 – X SERIES

The new Alloc8 – X Series (models X4000 and X6000) Layer-7 deep packet inspection (DPI) platforms are Nomadix's next step in its continuing mission to improve the Internet experience for guests through the maximization, conservation and control of hotels' valuable bandwidth resources. The Alloc8 – X Series technology was forged by two industry-leading companies, Nomadix and Exinda. These two trusted companies have now come together to provide one of the world's most innovative solutions for managing complex hotel networks, achieved through a combination of network diagnostics and bandwidth shaping in real time. This technology is ideal for managing the way users, traffic, devices and applications behave on a hotel network.

Nomadix Internet Traffic Optimizer (NITO)

The Nomadix Internet Traffic Optimizer (NITO) is a powerful, high-speed, cost-effective appliance designed to maximize the use of existing bandwidth and service more users with higher network demands.

NITO enables IT managers to review traffic patterns and content usage to provide them with data insights to more efficiently allocate bandwidth and throttle traffic accordingly.

McLAREN
TECHNOLOGIES

Ongoing client relationships with McLaren Support Services

McLaren Technologies is the leader in delivering 100% customer satisfaction, application usage and system operability. You can take advantage of our defined escalation support system, (delivered directly or via an authorised channel partner) for each of our technology products.

Supporting Customers across Asia Pacific and the Middle East, McLaren Support features a highly skilled team of Engineers and Product Specialists. McLaren uses leading technologies to provide superior support for a range of services including:

- 24/7 Application and Product Support 365 days of the year
- Remote System Monitoring
- Onsite Support (time and materials rates apply)
- Live coverage for new installations

At all levels, McLaren Technologies customers are provided with a Support Case ID used to track and monitor the Support Request, ensuring superior client support and service throughout the entire customer experience.

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