

## Why Quality Inspections? Because You Only Get One Chance to Make a Great First Impression.

**“QIC gives us the ability to automate our entire inspection and employee evaluation process. This totally paperless system has dramatically improved our process and helped us with our green initiatives.”**

Anonymous  
Corporate Director of Housekeeping



Routine inspections to spot problem areas and training opportunities are a must for your hotel. It's your last chance to prevent a guest issue before it happens. Old paper-based methods are slow, error-prone, and wasteful. Now there is a better, environmentally-friendly way – QIC (pronounced “quick”).

### **Simple, Easy to Use, and Smart**

With QIC, supervisors can easily perform spot inspections using a touch-tone phone or their PDA. Simple punchlist style screens allow them to quickly rate a room or area and the score is available immediately to share with guest room attendants. And because it is part of the HotSOS family, failing responses on inspections instantly trigger service requests in HotSOS to ensure that the right people get notified and problems are stopped before they affect the guests.

### **Reports Turn Data Into Knowledge You Can Use**

Targeted reports and easy to read graphs allow you to manage by exception and identify opportunities for improvement so you can be more proactive. QIC saves you time, paper, and money while helping to make your team and your rooms the best they can be.

Make sure your hotel is making a great first impression. Implement routine quality inspections with QIC.

Call us today or visit [www.m-tech.com](http://www.m-tech.com) to learn more about how QIC can help you ensure your hotels make the right first impression.

# The QIC Workflow



Inspector selects a guest room and starts an inspection from handheld or any touch tone phone.



Inspector easily checks and records each item on the inspection punchlist.



Inspector completes the inspection, automatically triggering service orders in HotSOS.



Inspection results are immediately reviewed with room attendant while service orders dispatch instantly.

## BENEFITS

Keeps Rooms And Areas Looking Their Best

Identifies Problem Areas And Training Opportunities

Saves Time, Paper, And Money

Increases Accountability

Simple To Setup And Use

## FEATURES

Inspections By Touch Tone Phone Or Windows™ Mobile Handheld

Triggers Service Orders In Hotsos

Flexible Trend Reporting

Supports Multiple Inspection Types

Intuitive Yes/No Or Best Out Of 5 Responses

Supports Wireless Or Batch Operation

## QIC on Windows™ Mobile



For more information, contact:  
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