



HotSOS

Hotel Service Optimization System

Wireless Devices

Turn Information Into Communication With Wireless Devices and HotSOS.

“From the beginning, it was important for us to create solutions that leverage cost effective technologies and help our customers communicate more efficiently. Today, HotSOS supports so many popular devices that our clients have more options than ever.”

Anatoliy Babaev
Director of Emerging Technologies
MTech, Miami, FL.



Information is useful when it's communicated to the right person at the right time.

MTech has always been on the cutting edge in helping hotels improve workflow and streamline communications. We pioneered the use of cost-effective tools such as faxes, alphanumeric pagers, and touch tone phones for hotel rapid response almost two decades ago.

HotSOS Gives You Options

Today, many new and exciting options exist to help hotel staff communicate more efficiently, eliminate wasteful paperwork, and provide better guest service. HotSOS works with most of them; allowing you to choose the best device or devices to meet your particular needs.

Instant Communication Keeps Your Team On The Move

With HotSOS, guest requests, service orders, and incident notifications will flow quickly throughout your organization so that the right person, gets the right information, right when they need it. And because HotSOS supports two-way communication with most devices, your staff can instantly update room, work, and incident status in real-time without calling a dispatcher!

Whether you want to leverage an existing wireless network or out-source with a wireless carrier, HotSOS always gives you options. Turn your information into communication that your team can use to “Wow!” your guests with HotSOS.

Call us today or visit www.m-tech.com to learn more about HotSOS and which devices will work best for your hotel.

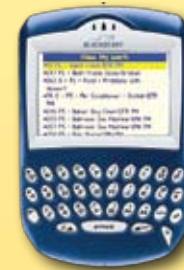


Smarter workflow. Better service.

HotSOS Gives You Options.

Choose The Devices That Work Best For You.

Client Features	SMS/Email Messaging	HotSOS2Go	Direct Interfaces
Log into device		✓	✓
Receive work notifications	✓	✓	✓
View all assigned work		✓	
Accept/decline work	✓	✓	✓
View open order for entire department		✓	
Start work on order	✓	✓	✓
Stop work on order	✓	✓	✓
Add comments		✓	
Complete order	✓	✓	✓
Create order		✓	
Order Details			
<i>View order details</i>		✓	
<i>View job steps</i>		✓	
<i>View guest details (Arr,Dep,VIP, etc)</i>		✓	
<i>View room history</i>		✓	



Blackberry & Smartphones



Windows Mobile Devices



Polycom Spectralink



Motorola MOTOTRBO



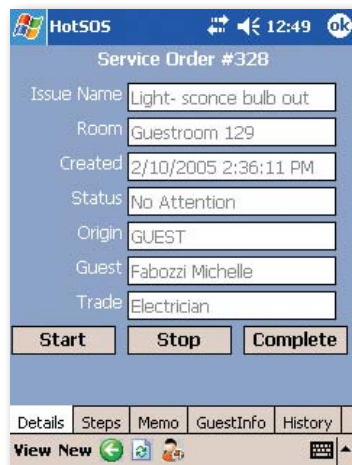
Vocera

HotSOS2GO

If your team is ready for a more powerful tool on the floors, give them **HotSOS2GO**.

Available for Windows Mobile and Blackberry devices, **HotSOS2GO** notifies staff of new service orders and also allows them to view more information about the guest, room history, and manage pending work better.

HotSOS2GO gives the ability to generate service orders and perform inspections (Requires QIC and only on Windows Mobile).



For more information, contact:

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