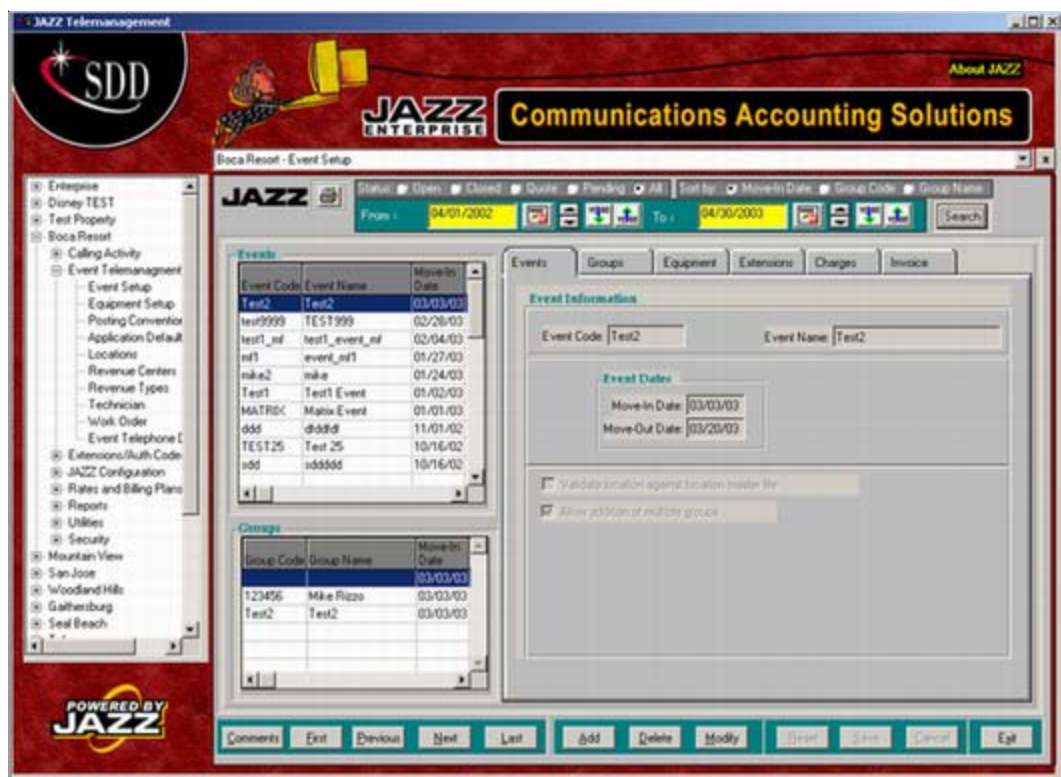


# JAZZ Event and Technical Services Accounting

## Managing and Billing of Technology Services for Convention and Assembly Managers

JAZZ Event and Technical Services Accounting Solution provides the scheduling, inventory, work order management and on-demand billing of technology related services within meeting rooms and event spaces. The software enables users to resell and chargeback telephone, internet access, leased equipment and technical services and labor to groups and individuals participating in events or meetings within your property.



*Making Communications Profitable*

# Managing and Billing of Event Technology Services

**Think Differently! What could you do with an event technology services billing system that allows you to:**

**Invoice exhibitors before they leave your facility.** Provide complete invoices to exhibitors on demand. Post technology services revenue to event management systems on demand.

**Retrieve information for returning events and customers.** Event reporting and historical information saves recurring event or group technology requirements, pricing and billing information and apply them to future

**Work order management.** Generate technology work orders and simultaneously invoice charges for those services. Assign setup and remove tasks to particular individuals and run reports of incomplete and completed tasks.

**Provide a single integrated invoice for all technology services.** Generate up to the minute invoices that detail all your telecommunications and equipment rentals and related labor.

**Automate equipment tracking and availability.** Real-time inventory status of technical equipment, plumbing, electrical, AV and telephone extension availability.

**Monitor and analyze revenue and profitability.** Monitor the revenues of individual services, events with up to the minute accounting of total revenue for an event.

## SDD's TNI Technology

SDD's Telemanagement Network Interface (TNI) Box operates as a networked buffer box storing and transferring call data between the PBX and the JAZZ server. The TNI collects real time call detail from any PBX across LANs or WANs with provisioning and posting to individual properties. It buffers and retains call information during network downs and contains alarming functionality. The TNI box has both serial and TCPIP network connections that sends telecom data over the Internet or your local intranet.

## SDD's Services

SDD integrates, installs, and configures JAZZ for your environment. Special requirements? SDD customizes JAZZ to how you do business. SDD also provides customized call accounting services to augment your network and communications operations and technical staff. Once operational, SDD supports you 24 hours a day, 7 days a week, 365 days a year.





# Managing and Billing of Event Technology Services

**JAZZ Call Accounting Software provides a real time, centralized solution for managing and billing for your event telephone, Internet, network, audio-visual services and related labor.**

## **JAZZ Event and Technology Services Accounting Features:**

- Manage billing for one or many events at one or many properties
- Enables customized pricing of telephone, network, Internet and A/V services for each exhibitor or event
- Enables one or many persons to simultaneously access information and support multiple events
- Provides the ability to reserve and track equipment and telephone extension availability by serial number
- Captures communication usage as it occurs and makes it immediately available for billing and analysis
- Automatically generates group invoices on demand and posts charges to your existing property management and sales catering systems
- Enables online interactive revenue and profit analysis of individual services, groups or events
- Provides the ability to secure technology during off hours. Automatically restrict group and event telephone extensions and Internet ports based on event schedule and move-in and move-out times
- Saves recurring event or group services and pricing requirements to apply at future events
- Provides centralized security by data and function levels (right down to the individual extensions)
- Separate Invoice printing from reservation function. Limit certain user access to just printing of invoices without being able to change equipment and telephone reservations. You can also print invoices for a single group or for the entire event.
- Interoperates concurrently with one or many PBXs, network controllers and property management systems and can interface with sales and catering systems
- Assign groups or events as 'permanent'. You can now define a group or event as 'permanent' so that you can keep the reservation for a repeat group or copy the information for use by other groups.
- Reprocess unassigned calls. If an extension was issued to a group prior to it being assigned to the group in JAZZ, you can now take those unassigned calls and reprocess them once the extension has been assigned.
- Posting reconciliation report. You can run a report of what charges did or did not post to your billing system
- Group Phone directory. You can display and print telephone information about a group, including booth number which can be accessible by your phone operators and group management staff.

## About SDD:

SDD began developing telecommunications software for hospitality and commercial properties in 1989. Today, SDD communications accounting solutions manage the telecommunications costs, revenues, and profits of hundreds of thousands of guest rooms, offices and event spaces. SDD is committed to building technology that "Makes Communications Profitable" for Building Owners, Managers, and Service Providers. Learn more about SDD on our web site at <http://www.sddsystems.com>

## About JAZZ:

The first versions of JAZZ Communications Accounting were released in 1996. JAZZ operates today in many of the largest and most prominent hospitality, tenant, and commercial properties and hotel brands in the world. JAZZ's design and ongoing enhancement reflects the best practices of SDD's many prominent customers; their support continues to distinguish JAZZ as the industry's leading communications accounting solution. Learn more about SDD's customers and how they have applied and benefited from SDD's products at <http://www.sddsystems.com/customers.html>

## For More Information:

White Papers: <http://www.sddsystems.com/whitepapers.html>

Product Information: <http://www.sddsystems.com/productinfo.html>

Press Release: <http://www.sddsystems.com/pressreleases.html>

Customers and Testimonials: <http://www.sddsystems.com/customers.html>



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